

“Having INTEGRITY in the TEAM for
the QUALITY INNOVATION is our
THRIVE”



WestShore BPO Pvt Ltd

NO 3&4, Thimmaiah Enclave, 2nd Floor, 10th cross,
80 Feet Ring Rd, Opp. to Aryan Multi-speciality Hospital,
Mariyappana Palya, Gnana Bharathi, Bengaluru - 560056

+(91) 988 654 1727 | +1 (315) 3252921

info@westshorebpo.com | www.westshorebpo.com



We provide a wide range of IT solutions and business processes to its clients worldwide.

Our Business Services combines human touch and high technology to deliver extraordinary customer experiences. While technology creates new and agile ways of working, our interaction experts remain committed in creating unique connections through empathy, adaptive communication skills, and more importantly, a passion for making it happen. It's all about making an emotional connection with customers and staff. We can help you combine high-tech and high-touch with Lean Six Sigma discipline to make each interaction simpler, faster, better, safer.

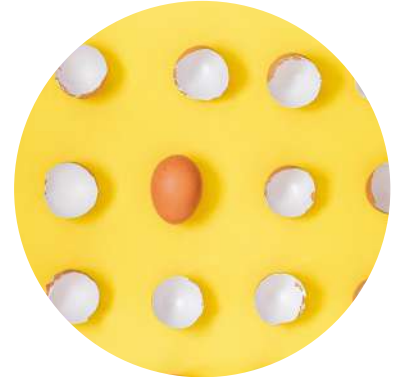
We offer support to our clients in diverse business areas. We provide cost effective global support by partnering with offshore partners across India and other countries.



INTEGRITY



TEAM WORK



QUALITY

Having **INTEGRITY** in the **TEAM** for the **QUALITY**
INNOVATION is our **THRIVE**



INNOVATION



THRIVE

MISSION

To provide our clients with solutions using our expertise. Striving for enhancement of our sources in different verticals deriving to the unachievable in a specified time

VISION

To be the most valued business solutions partner of all our clients. The company demonstrated an in-house ability to deliver precise solutions at credible times.

Contact Center Services

**Inbound
Services**

**Outbound
Calling**

**Email
Support**

**Tech Support
L1 & L2**

**Chat
Support**

**Answering
Services**

**Order
Taking**

**Customer
Support**

BPO Outsourcing Solutions



We are a call center consulting group that can provide your company with valuable outsourcing services. Our decades of experience help us locate the best possible call centers for your outsourcing needs, and we help them win your business by paying us a small commission.

HR Management

Procure

Job Analysis | Recruitment | Selection
Placement | On-Boarding | Promotion

Performance Appraisal | Training
Career Planning | Development
Transition Planning

Develop

Compensation

Evaluation | Wages & Salary
Bonus & Incentive | Payroll

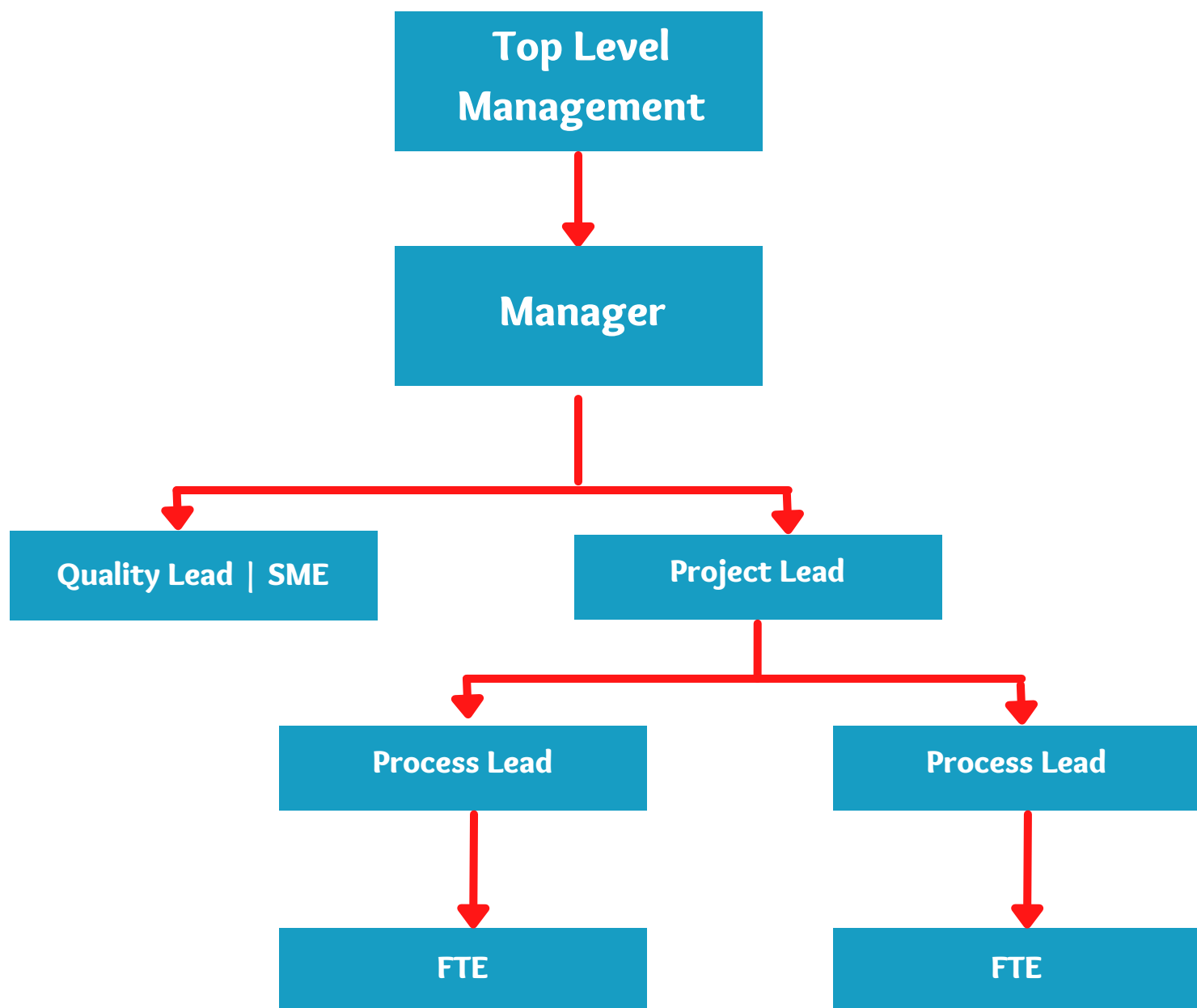
Employee Relations | Motivation
Grievance | Discipline

Integrate

Maintain

Health & Safety | Risk Mange | Welfare
Social Responsibility | Record Keeping

Operational Structure



Technical Setup



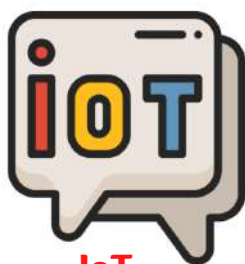
Cloud & SaaS



Collaboration



Connectivity



IoT

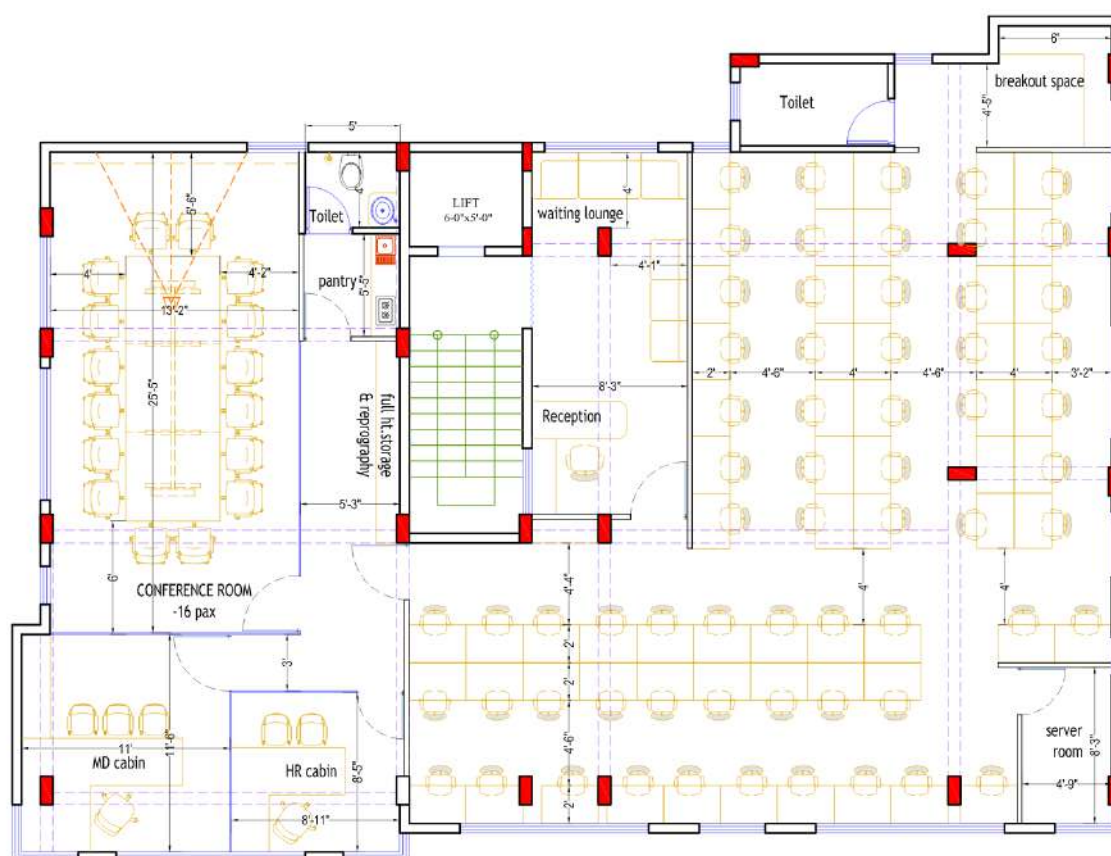


Marketing Solutions



Security

Infrastructure Setup





ISO 9001:2015



Verification Number: 77241827702573

Issued by: **Certifier** Validated by: **Verified**



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Ph-No

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Email

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Web

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